QUALITY AND ENVIRONMENTAL POLICY

The company's management has established its Quality and Environmental Policy based on customer satisfaction, delivering products with the highest quality guarantee in accordance with contractual requirements and at minimum internal cost, while minimising environmental impact.

The scope of the Komtes Group's activity encompasses the design, manufacture and supply of a wide range of fire protection systems.

The products/services provided by the Komtes Group are the end result of all technical and human efforts aimed at fully satisfying customer expectations and preserving the environment, with the benefits obtained being a measure of the company's effectiveness, enabling its survival and development.

Our main objective is continuous improvement. To this end, we must ensure that our customers' needs are correctly interpreted and communicated within the company, in order to achieve their ongoing satisfaction and ensure protection of the environment.

To achieve this objective, the following guidelines must be followed:

Consider quality management to be essential and make staff responsible for quality.

Continuous improvement is essential for success and for the effectiveness of the Quality and Environmental Management System implemented to improve performance.

Customers are the main focus of our activities, as the work is carried out by and for the customer, always in accordance with the applicable directives and corresponding product standards.

Provide specific means for all staff to identify and eliminate obstacles to improving the quality of their work and avoiding environmental impacts.

Train all staff on the principles and methods through participation to improve the management system.

Comply with legal requirements and other voluntary commitments made by management.

Commitment to environmental protection, including pollution prevention through the development of procedures and instructions for action.

This Policy will be disseminated by Management to all members of the company and will be made available to interested parties so that, once understood, it can be applied and kept up to date by all levels of the organisation. In addition, the Policy is reviewed for ongoing suitability in the Management System Review.

REVIEW DATE: 13/05/2025 Version 03 Raúl Melgosa Arcos